Electronic Acknowledgement Receipt				
EFS ID:	2393377			
Application Number:	10610486			
International Application Number:				
Confirmation Number:	5347			
Title of Invention:	Ideal transfer of call handling from automated systems to human operators based on forecasts of automation efficacy and operator load			
First Named Inventor/Applicant Name:	Eric J. Horvitz			
Customer Number:	27195			
Filer:	Himanshu Amin/Stacey Bussey			
Filer Authorized By:	Himanshu Amin			
Attorney Docket Number:	MS303530.1 / MSFTP471US			
Receipt Date:	30-OCT-2007			
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Time Stamp:	14:54:20			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				
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Submitted with Payment	yes
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File Listing:

Document Number Document Descrip	on File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
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	Request for Continued Examination	20052004 P.O.S #	666953	no	3
1 (RCE)	30353001RCE.pdf	9a16a31b2ebe6829e13d2ff56a36f5ecb odbd7e8	no	3	
Warnings:					
Information	:				
Amendment Submitted/Entered with	30353001ReplytoFinalOAdat	175518	no	13	
2	Filing of CPA/RCE	ed9-25-07.pdf	cb6b4e104a6acc387c735e549914d1179 88310ad	по	13
Warnings:					
Information	:				
3 Fee Worksheet (PTO-06)	fee-info.pdf	8242	no	2	
		1b/29627131 accod/5bd/61d0e/531627352c 6c227d2			
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		Total Files Size (in bytes)	85	50713	

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.